

Terms and Conditions of Travel

There now follows the "small print" which you should read because it governs the contractual relations with the tour operator "Transocean Flussreisen GmbH", hereinafter referred to as "TF". Our services are offered under the name "Transocean Flussreisen". Consequently, TF is responsible as tour operator for all holidays offered in the TF brochures regardless of the shipping company used for the cruise. The same applies to travel services combined with aircraft/trains and ships, if these services are described in the Offers Section of our brochure as our own travel services.

If travel services are not expressly part of the services described in the text of our brochure and are provided by third parties, TF is merely acting as agent. Services of this kind provided by third parties are governed by the general business conditions of the relevant provider and not by the terms and conditions set out below.

1. Registration for and confirmation of a holiday

By registering for a holiday, you make a binding offer to TF, as the tour operator, to enter into a holiday contract. This offer is based on our travel description and any additional information we have provided you with for the relevant holiday. Travel agencies and similar are not authorised to enter into agreements, provide information or make representations that amend the agreed content of the holiday contract, go beyond the services contractually agreed by us or are in conflict with the travel description. Bookings may be made in writing, verbally, by telephone, fax or electronically (e-mail, internet). For electronic reservations, TF will electronically confirm receipt of your booking without undue delay. This confirmation of receipt does not yet constitute confirmation that your offer has been accepted. The contract comes into being on acceptance by TF. Acceptance does not require any specific form. Upon conclusion of the contract, or without delay thereafter, you will receive written confirmation of your holiday. This confirmation may also be given to you by your travel agent. TF draws your attention to the fact that it is necessary to process and store personal data in computers and forward them to third parties for the purposes of this contract. A passenger who has registered other passengers for the holiday in addition to himself, shares liability with these other persons, if he has expressly and separately declared his responsibility for the contractual obligations of all persons registered by him. If a passenger also registers other persons, the holiday contract enters into force with each individual person on whose behalf the booking is made. If the content of the holiday confirmation differs from the content of your registration, this constitutes a new offer from TF to which TF is bound for ten (10) days. If you accept the amended offer within these ten (10) days either by express declaration or by making a deposit or by paying the final balance, the holiday contract enters into force on the basis of this offer.

2. Payment

Upon conclusion of the contract, the risk-coverage certificate (*Sicherungsschein*) is sent to you or your travel agent together with the holiday confirmation. On receipt of the risk-coverage certificate, you must pay 10% of the travel price as a deposit. The remainder of the payment is due at the latest three (3) weeks prior to departure as soon as it is ensured that TF will not cancel the trip in accordance with Article 7 of these Terms and Conditions. All travel documents shall be handed over upon payment in full of the travel price. Where the deposit or the remainder of the payment has not been paid when due, we are entitled to cancel the holiday contract after sending you a reminder and setting a reasonable period of time for compliance, and to charge a cancellation fee as per Article 5.

Note:

The deposit and final balance are payable directly and exclusively to TF. The relevant amounts are shown in your holiday confirmation. Any payment to the travel agent arranging the holiday is made at your own risk and does not discharge you from your obligation to pay, in the event that the travel agent fails to forward the payment to TF.

3. Services and Prices

The scope of the contractually agreed travel services is shown in the programmes offered in the brochure and the details referring to the same in your holiday confirmation. The same applies to the travel price that you have to pay. The details contained in the brochure are binding on TF. Nevertheless, TF expressly reserves the right, prior to the conclusion of the contract, to modify the details contained in the brochure (e.g. the travel route, order of ports of call, scheduled excursions onshore, flight schedules) and the travel price, for material unforeseeable and objectively justified reasons. TF shall, of course, notify you of these changes before you make your reservation. TF shall do its best to provide you with special services not included in the brochure. In your own interests, you should obtain written confirmation of such additional special services. TF is entitled to charge a fee of €25 per person as well as any resulting extra costs charged by the third-party service providers for such services.

4. Changes in services and prices

- a) The prices contained in the brochure are binding on TF. However, TF has the right to announce a change in travel prices from those in the brochure before the contract is put into effect. A price adjustment is permissible for the following reasons in particular:
- aa) as a result of an increase in transportation costs due to a surcharge on the travel price per travelling passenger for short, intermediate and long-distance flights or for the ship's passage, to fees for specific services such as port or airport fees, or to a change in the exchange rates applicable to the trip in question after publication of the brochure.
 - bb) if the trip desired by the customer and the all-inclusive package tour can only be made available by purchasing additional allotments after the brochure has been published.
- b) Changes or deviations in individual travel services from the contractually agreed content of the holiday contract, which become necessary after conclusion of the contract and have not been caused by TF contrary to good faith, are only permitted if they are not material and do not detract from the overall travel package. TF is entitled to change the itineraries or to use other means of transport on account of high or low tide, weather conditions, technical defects, orders of government authorities, special circumstances of shipping and other factors for which TF is not responsible. To the extent that the modified services are defective, any warranty claims remain unaffected. TF is obligated to notify you of any material changes to the services, without undue delay, once TF has become aware of the reason for any such changes. In the event of material changes to an essential travel service, you are entitled to cancel the holiday contract without charge or request participation in another holiday of at least equivalent value, provided that TF is in a position to offer you such a holiday from its range at no extra cost. If you nevertheless participate in the holiday in the knowledge of the changes to the services, you cannot terminate the contract after departure on the grounds of these changes or require a price reduction.
- c) In the event that there is an increase in the costs of carriage or the charge for certain services, such as seaport or airport charges, or a change in the exchange rates applicable to the relevant holiday, TF reserves the right to adjust the agreed fare in the holiday contract as follows:
- aa) Where the costs of carriage applicable at the time of entering into the holiday contract (fuel prices and insurance premiums in particular) increase, TF may increase the travel price in accordance with the following calculation:

(I.) Where an increase is applied per seat, TF may request that you pay the amount of such increase.

(II.) In all other cases, the additional costs of carriage charged by the carrier per each means of carriage will be divided by the number of seats or berths/beds of the relevant means of carriage. TF may request that you pay the resulting increase per seat or berth/bed.

bb) Where the charges applicable at the time of entering into the holiday contract (such as seaport or airport charges) have been increased, resulting in higher costs on the part of TF, TF may increase the price for the holiday by the relevant pro-rated amount.

cc) Where the exchange rates applicable at the time of entering into the holiday contract change, TF may increase the price for the holiday in line with the additional costs resulting from any such change.

dd) Any such increase is only permitted if the period between the conclusion of the contract and the agreed departure date is more than four (4) months and the circumstances giving rise to the increase had not yet been present at the time of entering into the contract and were not foreseeable by TF at that time.

ee) Price increases inside 20 days prior to departure are not permitted. TF shall inform you of any price changes without delay. If the price increases by more than 5%, you are entitled to cancel the holiday contract without charge or ask in writing to be given another equivalent holiday from the TF range, provided that TF is in position to offer you such a holiday at no extra cost.

c) You must exercise the rights described in (a) and (b) in writing vis-à-vis TF without delay (that is normally within fourteen (14) days) after receiving the notice of the change in travel services or the travel price increase.

5. Cancellation by the customer, change of reservation, substitute person

You may cancel the holiday contract at any time prior to departure. Your declaration of cancellation takes effect on the date it is received by TF. It is recommended that you declare the cancellation in writing.

If you cancel or you do not travel, TF loses the right to claim the travel price. However, provided that such cancellation is not attributable to TF or caused by force majeure, TF may request appropriate compensation for any travel arrangements made until the time of cancellation and its own expenses, with such compensation to be based on the price of the relevant holiday. TF has set flat rates for this compensation as a percentage of the travel price, depending on the time period between the contractually agreed commencement of the holiday and taking into consideration the expenses normally saved as well as any possible sales of the travel services to other customers. Depending on the time when the customer's declaration of cancellation is received by TF, said compensation will be calculated as follows:

- up to 30 days prior to departure, 25% of the travel price
- 29-22 days prior to departure, 40% of the travel price
- 21-15 days prior to departure, 60% of the travel price
- 14-1 days prior to departure, 80% of the travel price
- in the event of cancellation or if you do not embark on the trip, 90% of the travel price.

- In the event of cancellation of onshore excursions:
within the 14 days prior to and including the date of departure, 20% of the excursion fare
after departure, 50% of the excursion fare.

You are in any case entitled to prove that TF has incurred either no loss at all or only losses that are much lower than the amount of the relevant flat rate requested by TF. The above

flat fees notwithstanding, TF reserves the right to request higher compensation in individual cases. In this case, TF would be obligated to specify, and provide evidence for, the demanded compensation, taking into consideration any expenses saved as well as any possible sales of the travel services to other customers.

In the event that a multi-berth cabin is booked by persons travelling together, then, if one or more persons cancel within 21 days prior to departure, the travel price is charged according to the cabin occupation price offered in the brochure. The aforementioned cancellation terms apply to the persons making the cancellation.

After conclusion of the contract, the passenger is not entitled to change the date of departure, the destination, the place of departure, the accommodation or the type of carriage (change of reservation). Reservations may only be transferred to a cruise from the 2010 programme free of charge up to the 30th day prior to departure. Any other requests to transfer a reservation up to the 30th day prior to departure or transfer requests made inside 30 days prior to departure can, if at all possible, only take place by cancelling the existing holiday contract subject to the aforementioned terms and simultaneous re-registration, unless the costs incurred are negligible. For changes in reservations more than 30 days prior to departure which incur only negligible costs, a changed-reservation fee of €25 per person is charged. You may nominate a substitute person to travel in your place until the departure date. This requires a notification to TF. TF may object to substitution for good cause, e.g. if the substitute person does not satisfy the particular requirements for travel or statutory regulations or orders from the authorities prevent the same. If the substitute person takes your place, both you and your substitute are jointly liable for the travel price and any extra costs incurred by substitution. TF is entitled to require an additional fee of at least €25 for participation of the substitute person. If there is good cause as above, the aforementioned terms of cancellation apply. The aforementioned terms also apply accordingly in the event of the cancellation or changed bookings of part-services cancelled within 30 days prior to departure, e.g. cancellation of your arrival and departure arrangements, prior or subsequent programmes, car park reservations, etc. The percentages specified refer in such a case to the price of the relevant part-service.

6. Travel Insurance

The following are not included in the price of your holiday: holiday cancellation insurance (insurance for the reimbursement of cancellation costs if you do not embark on the trip) and insurance for premature termination of your holiday (insurance to reimburse the value of services that were not used due to the early termination of the trip). TF strongly recommends that you take out insurance when you book your holiday. Otherwise, holiday cancellation-fee insurance must be arranged at the latest within 14 days of receipt of your holiday confirmation. Insurance cover for cancellation fees can only be arranged jointly on behalf of all persons named in the holiday registration. Furthermore TF urgently recommends that you take out the following types of insurance: luggage insurance, travel accident insurance and travel sickness insurance, third-party liability travel insurance. TF or your travel agent respectively, will be happy to advise you.

7. Cancellation and termination by Transocean Flussreisen

a) Cancellation for failure to reach minimum number of participants

TF may cancel the holiday contract as a result of the minimum number of participants not being reached, only where TF

- aa) has specified both the minimum number of participants in the relevant travel description and/or in these Terms and Conditions and the date, prior to the contractually agreed departure, by which the passenger must have received the declaration; and
- bb) has made reference to this information in the holiday confirmation.

cc) does not reach the minimum numbers of participants for river cruises MS/MOLDAVIA 120; MS/SANS SOUCI 70; MS/MARIBELLE 120; MS/ANASTASIA 150; TC/BELLEVUE 140; TC/PREMICON QUEEN 50; MS/MOZART 140; TC/MARILENA 140
Any such cancellation must be declared vis-à-vis the passenger no later than on the 21st day prior to the agreed departure date. If it becomes apparent at an earlier date that the minimum number of participants will not be reached, TF must exercise its cancellation right without undue delay. Where the trip does not take place for this very reason, any payments made by you for the travel price will be refunded without undue delay.

b) Termination or exclusion for conduct-related reasons

TF may terminate the holiday contract without notice or exclude a passenger from participation in individual events if the passenger constantly disturbs the course of the trip, despite having been warned by TF, or is in breach of contract and such breach is of such severity that it warrants the immediate termination of the contract or the passenger's exclusion from participation. Termination without notice is also possible if the traveller is, in the opinion of the Captain, unfit for travel due to illness, incapacity or other reasons, or must be accompanied, but travels alone, or has booked on the basis of false information. In the above cases, TF will be entitled to retain the payment of the travel price. Nevertheless TF is under a duty to take into account the expenses no longer incurred and the advantages arising from the non-utilisation of services, including any refunds from third-party service providers. The traveller must pay any extra expenses incurred for return carriage.

8. Note regarding termination for force majeure

With regard to the termination of the holiday contract, we refer you to the relevant statutory provision contained in the German Civil Code (*Bürgerliches Gesetzbuch*, "BGB"), which reads as follows:

"Section 651j (1): Where a trip is significantly impeded, jeopardised or impaired as a result of force majeure, which was not foreseeable at the time of entering into the contract, both the tour operator and the customer have the right to terminate the contract solely in accordance with this provision.

(2) Where the contract has been terminated pursuant to paragraph (1) above, the provisions of section 651e (3) sentence 1 and 2, (4) sentence 1 shall apply. The parties shall bear the additional costs of the return carriage in equal shares. The passenger must bear any other additional expenses incurred."

9. Unused services

If you do not use certain services, made duly available to you, for reasons attributable to you (e.g. because of early return or other warranted reasons), TF shall do its best to obtain a refund of the expenses saved from any third-party service providers. In these cases, you do not have a right to a pro-rated refund of the travel price paid. There is no such obligation on the part of TF if the services are negligible or if statutory or supervisory regulations prevent a refund. You must obtain confirmation from the travel representatives of TF or the third-party service providers that the services were not used. TF reserves its right to retain a flat-rate processing fee of €25 for any additional efforts and expenses.

10. Liability

TF shall be liable

a) for services which include the carriage of passengers from the advertised departure point of the trip to the advertised destination as well as any interim carriage and accommodation during the trip;

b) if and to the extent that a loss suffered by the customer is attributable to a breach of TF's duty to notify, disclose and organise.

As the tour operator, TF shall not be liable for default in performance, bodily injury or property damage in connection with third-party services, which have only been arranged by TF as an intermediary, if any such services were expressly designated in both the travel description and travel confirmation as services provided by the relevant partner company, making it abundantly clear to the customer that said services do not form part of the travel services provided by TF. Third parties provide services such as flights, sporting events, sightseeing tours, guided tours, etc. You participate in special events of this kind at your own risk. For this reason, TF itself shall not be liable for the provision of any special services. In these cases, any liability shall be governed by the terms and conditions of the partner companies, which TF will be happy to make available to you on request.

11. Limitation of Liability

The contractual liability of TF for damages that do not constitute physical injury (also liability for breach of pre-contractual, collateral and post-contractual duties), is limited in aggregate to three times the cost of the holiday,

1. if damage to the traveller was caused neither with intent nor through gross negligence or
2. if TF as tour operator is responsible for damage caused to you solely due to fault on the part of a service-provider.

TF's liability for tortious acts that are neither wilful nor grossly negligent is limited to three times the travel price. This maximum liability amount applies per each passenger and each holiday. Any luggage-related claims under the Montreal Convention that exceed this maximum liability amount shall remain unaffected by this limitation. If international conventions or statutory regulations based thereon apply to services to be provided by a service-provider, according to which a claim to damages only arises, or can only be made, subject to certain conditions or limitations or is excluded under certain circumstances, TF, as tour operator, may rely in its relations with you on the fact that e.g. the service-provider is not responsible for delays of aeroplanes, trains, coaches and vessels, so that TF is also not liable for any failure to make connecting journeys. If TF is the contractual or performing carrier with regard to the ship's passage or is regarded as such under statutory regulations, TF is liable under the particular international conventions or statutory regulations based thereon (inter alia, 2nd Maritime Law Amendment Act (*2. Seerechtsänderungsgesetz*), in particular, the Annex to § 664 Commercial Code (*Handelsgesetzbuch*, "HGB"), and the Inland Waterways Act (*Binnenschiffahrtsgesetz*). In a case of damages, the traveller pays an excess of €30.00 for loss or damage to luggage or €306.00 for damage to a car. If TF is the contractual or performing air-freight forwarder in the area of air carriage or is regarded as such under international conventions or statutory regulations based thereon, TF is liable in accordance with the special statutory regulations or regulations stipulated in international conventions (inter alia, German Air Traffic Act (*Luftverkehrsgesetz*), Warsaw Convention with Hague Protocol and Guadalajara Convention, Montreal Convention). If TF is service-provider in other cases, TF is liable according to the provisions which apply to them.

12. Defences and Limitations of Personnel and Agents

If a claim for damages is brought against an employee or agent of TF in connection with carriage, he may, if he can prove that he was acting in the course of his employment, rely on the defences and limitations of liability available to TF under these Terms and Conditions of Travel.

13. Medical Services

The holiday contract does not include the services of the ship's doctor.

14. Passenger's obligations

a) Notice of defect

If the travel services are not provided as contractually agreed, you may demand rectification. However, you are under an obligation to notify TF without undue delay of any defect in the travel services. Where you are at fault for failing to notify TF, you will forfeit any right to a reduction in fare. However, this does not apply if any such notification would obviously be futile or would be unreasonable for other reasons. You are obligated to lodge your notice of defect without undue delay with the travel representatives on board. The travel representatives are responsible for remedying complaints insofar as this is possible.

However, the travel representatives are not authorised to acknowledge any such claims. In the event that, contrary to expectations, the travel representatives cannot be reached, please contact Transocean Flusreisen GmbH, Stavendam 22, 28195, Bremen, Tel. +49 (0)421-33 36-0, Fax +49 (0)421-33 36-100, directly.

b) Termination after setting a time limit

If you wish to terminate the holiday contract in accordance with section 651e of the BGB because of a defect within the meaning of section 651c of the BGB or for good cause because you cannot reasonably be expected to continue the holiday and your reasons are apparent to TF, you must first set TF an appropriate time limit to remedy any such defect. However, this does not apply if the defect cannot be remedied, TF refuses to remedy the defect or the passenger has a material justified interest in the immediate termination of the contract and this interest is apparent to TF.

c) Loss or delay of luggage

TF strongly recommends that passengers lodge a Property Irregularity Report (PIR), in the event of loss or delay of, or damage to, checked-in luggage with the relevant airline immediately upon discovery. Airline companies usually reject compensation claims if the PIR has not been completed. In the case of lost luggage, the PIR must be lodged within seven (7) days, and in the case of delayed luggage, within 21 days after its delivery to the passenger. For any other loss, misdirection or damage you must inform the travel representatives. If you fail to comply with these obligations, you will forfeit your claims.

d) Travel documents

If you have not received the travel documents at the latest five (5) days prior to departure, please contact TF or your travel agent immediately. If you do not go on holiday because of missing documents, TF may demand reasonable compensation for travel preparations made and expenses in accordance with Article 5, unless the traveller is not responsible for the missing travel documents.

e) Duty to mitigate losses

The passenger must endeavour to prevent any damage or loss and minimise the impact of any damage or loss incurred. In particular, the passenger is required to make TF aware of the risk of damage.

f) Duty to inform

Passengers are obligated to provide TF – completely, accurately and in good time – with all the information required for the issue of the travel documents and, in particular, to complete the questionnaire prepared by TF for this purpose. Any and all additional expenses or other disadvantages, particularly the imposition of rebooking or cancellation fees by the airline, that may result as a consequence of non-compliance with this stipulation shall be borne by the passenger.

15. Exclusion of claims; prohibition on assignment

a) Claims against TF for failure to provide the holiday in conformity with the contract must be submitted by the customer within one month of the contractual end of the holiday. Any

such claims are only deemed to have been asserted on time if they have been lodged with Transocean Flussreisen GmbH, Stavendam 22, 28195 Bremen, Germany. After expiry of the one-month period, customers may only assert any claims if they were prevented from complying with the time limit through no fault of their own. However, this does not apply to the time limit for reporting damage to or delay or loss of luggage in connection with flights as per Article 14c. Any such reports must be lodged within seven (7) days in the case of lost luggage or within 21 days after delivery to the passenger in the case of delayed luggage.

b) Travellers cannot transfer rights and claims brought against us wholly or partly to third parties without our consent.

16. Limitation period

- a) Any passenger claims under sections 651c to f of the BGB arising from death or injury to body or health caused by a negligent breach of duty attributable to the tour operator, or a wilful or negligent breach of duty on the part of a legal representative or vicarious agent of the tour operator, shall be time-barred after two (2) years. This also applies to claims for compensation of any other damage caused by a grossly negligent breach of duty on the part of the tour operator or caused by a wilful or grossly negligent breach of duty on the part of a legal representative or vicarious agent of the tour operator.
- b) All other claims under sections 651c to f of the BGB shall be time-barred after one (1) year.
- c) The limitation period pursuant to nos. 16 a) and 16 b) above shall commence on the date on which the trip is intended to end in accordance with the contractual agreements.
- d) Where negotiations between the passenger and the tour operator regarding a claim, or any circumstances giving rise to a claim, are pending, the limitation period shall be suspended until the passenger or the tour operator refuses to continue said negotiations. The limitation shall take effect no earlier than three (3) months following the end of said suspension.

17. Disclosure obligations with regard to the identity of the operating air carrier

Under the EU regulation on informing air transport passengers of the identity of the operating air carrier (Regulation (EC) No. 2111/2005) TF is required to disclose to the passenger, upon reservation, the identity of all the airlines operating flights on which they will travel as part of the holiday booked. Where the identity of the operating air carrier is not yet known at the time of reservation, TF shall ensure that the passenger is informed of the name or names of the carrier or carriers that is or are likely to act as operating air carrier or carriers on the flight or flights concerned. In such cases, TF shall ensure that the passenger is informed of the identity of the operating air carrier or carriers as soon as such identity is established. However, TF's obligation to inform passengers of the identity of the operating air carrier does not give rise to a contractual claim to air carriage by the relevant air carrier unless such claim results from a contractual or statutory performance obligation on the part of TF. As far as this is permitted under the contract, TF expressly reserves the right to change air carriers. Wherever the operating air carrier or carriers is or are changed after reservation, TF shall immediately take all appropriate steps to ensure that the passenger is informed of the change as soon as possible.

The "black list" (Community list of air carriers that are banned from using the member states' air space) created in accordance with the EU Regulation may be inspected on TF's business premises or on <http://air-ban.europa.eu>.

18. Passport, Visa, Customs Duties, Foreign Currency, Health and Safety Provisions

TF shall inform citizens of EU member states, in which the trip is offered, of any passport, visa and health provisions prior to concluding the contract and of any changes to such provisions prior to departure. Nationals of other countries should contact the relevant consulate for all such information. This approach is based on the assumption that no special factors apply to the relevant passenger (e.g. dual citizenship, statelessness). The passenger himself is responsible for obtaining and carrying the necessary documents, getting the necessary vaccinations and complying with all customs and foreign currency provisions. All disadvantages, in particular, the payment of cancellation fees, that arise because of the traveller's failure to comply with this requirement, are at the expense of the traveller, unless these disadvantages were caused by culpably false or a lack of information from TF. With regard to the conduct required to comply with safety and order, the instructions of the third-party service providers of TF must be complied with. The traveller must find out in good time about vaccinations and other forms of protection against infection and other risks in good time; if necessary, medical advice should also be obtained regarding e.g. risks of thrombosis and other health risks. You are referred to the general information provided by health authorities, medical travel information services or the federal office of medical information. The traveller is liable to TF for all consequences and damages, including penalties, fines and expenses that have to be paid or deposited because the traveller failed to comply with the relevant country's regulations for entry, departure and through-travel or failed to present the necessary documents. The traveller is obliged to refund immediately any sums that TF is obliged to pay or deposit.

19. Choice of law, Court of jurisdiction

a) The contractual relationship between customer and TF is governed exclusively by German law. This shall also apply to their entire legal relationship. Where the substantial law of any country other than Germany applies to the liability aspect of any claims brought against TF by passengers outside Germany, the legal consequences – regarding nature, scope and amount of the claim in particular – shall be governed exclusively by German law.

b) Legal venue for any suits filed by customers against TF shall be the courts of Bremen, Germany as the place of TF's registered office. For suits filed by TF against the customer, the legal venue shall be the courts at the customer's place of residence, unless such suit is brought against general merchants (*Vollkaufleute*), legal entities under civil or public law or persons who are domiciled or reside outside Germany or whose usual place of residence is unknown at the time of bringing the suit. In these cases, the courts of the town or city of TF's registered office shall be the competent forum. The preceding provisions shall not apply – if and to the extent that mandatory provisions of international conventions, which apply to the holiday contract between the passenger and TF, contain different rules in favour of the passenger; or – if and to the extent that mandatory rules in force in the passenger's EU member state, which apply to the holiday contract, are more favourable for the passenger than the following provisions or the relevant German rules.

20. General Provisions

We reserve our right to rectify typing or obvious calculation errors. Should individual provisions of these Terms and Conditions of Travel be invalid, this shall not affect the validity of the remaining provisions.

TF has ensured that, in the event of its illiquidity or insolvency, the travel price paid will be refunded to you as well as any necessary expenses incurred for return carriage, to the extent that travel services are cancelled for this reason. In this case you have a direct claim

against the insurer REISEGARANT GmbH, Jessenstraße 4, 22767 Hamburg, Germany upon presenting the risk-coverage certificate.

Tour operator: Transocean Flussreisen GmbH, Stavendamm 22, 28195 Bremen, Germany
Tel.+49 (0)421/33 36 – 0, Fax +49 (0)421 33 36 – 100, mail@transocean.de,
www.transocean.de
AGB Fluss 2010 / Di.
Printed December 2009

It is always the current version of the Terms and Conditions of Travel that applies and we shall be happy to send it to you on request.